

VIA FACSIMILE

Dear Mr.

DATE: YOU OWE: BALANCE DUE: ACCOUNT #: FILE #: January 26, 2010 American Express \$28,667.25

In reference to the above mentioned account, it will be considered settled for \$12,000.00, if received in my office on or before as follows:

\$3,000.00 by January 29, 2010 \$3,000.00 by February 26, 2010 \$3,000.00 by March 29, 2010 \$3,000.00 by April 29, 2010

This settlement will release you from any and all liability on this account.

Sincerely, G. Hedlund

Collection Manager GC Services

If you have concerns regarding the handling of your account by GC Services, please contact Steve McLean, General Manager at 1-800-846-6406.

IMPORTANT: This offer only pertains to the above mentioned account of the above named client for the above listed balance and becomes void if the settlement amount is not received on or before as arranged.

GCFM 1251 (10/97)

GC Services Limited Partnership 10040 North 25th Avenue, Suite 200 • Phoenix, AZ 85021 • 602/995-5710 • Fax 602/347-5750

NOTICE: SEE REVERSE SIDE FOR IMPORTANT CONSUMER INFORMATION