



Capital One  
P.O. Box 30285  
Salt Lake City, UT 84130-0285  
www.capitalone.com/solutions

Wednesday, February 24, 2010

[Redacted]

**Pay \$1,588.00 by 02/26/10 to settle your account!**

Re: Your account number: [Redacted]  
Customer number: [Redacted]  
Balance as of 2/24/2010: \$2,646.64

Dear Mr. [Redacted]

We'd like to offer you a settlement on your Capital One account referenced above. If you pay \$1,588.00 by 02/26/10, we'll consider your account settled and stop collection efforts on the remaining balance.

You can make your payment several ways:

- You may be able to login to [www.capitalone.com/solutions](http://www.capitalone.com/solutions)
- Secure check-by-phone - by calling the toll-free number below
- Western Union - reference your account number and use city code "BROAD VA"
- Money Gram - use receive code 1931
- Mail your payment overnight to:

Capital One  
Attn: Payment Processing  
6125 Lakeview Road, Suite 800  
Charlotte, NC 28269

Please write your 16-digit account number on your payment and include the enclosed payment coupon.

If you can't make the settlement payment, please give us a call at the number below to make other mutually agreeable payment arrangements.

Sincerely,

*William Franck*

William Franck  
Recoveries Specialist  
1-800-258-9319 Ext. 453-5623

**NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION**

5052



[Redacted]

Total enclosed \$ \_\_\_\_\_

**Moving? Please change your address on the back.**

[Redacted]

Capital One Payment Remittance  
Payment Processing  
P. O. Box 71083  
Charlotte, NC 28272-1083